Web and Content Management

Why am I not receiving notifications for my WordPress forms?

Notifications may not be working because the email authentication setting is turned on. Please make sure this setting is turned off for your site by doing the following:

1. Go to your website's Dashboard
2. WP Mail SMTP
3. Settings
4. Got to the **Other SMTP** section
5. Make sure **Authentication** is turned **OFF**.
6. Click on "Save Settings" to save your changes.

Once this is turned off, you will be able to receive notifications from form submissions again.

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