Web and Content Management

I'm not receiving email notifications from Gravity Forms submissions. What can I do?

Notifications may not be working because the email authentication setting is turned on. Please make sure this setting is turned off for your site by doing the following:

1. Go to your website's Dashboard
2. WP Mail SMTP
3. Settings
4. Got to the **Other SMTP** section
5. Make sure **Authentication** is turned **OFF**.
6. Click on "Save Settings" to save your changes.

Once this is turned off, you will be able to receive notifications from form submissions again.

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