

# Telephone, Network and Wireless

## I am having trouble connecting a specific device to the wireless network . Can you help me?

If you are unable to connect with any device (phone, laptop, tablet, etc), ensure you are connecting to the appropriate wireless network. Please visit this link for information on how to connect to the wifi:

<https://ithelp.glendon.yorku.ca/faq/index.php?action=artikel&cat=26&id=48&artlang=en>

If the problem is with one device, while others are able to connect, please fill out this form with as much information as possible in order for us to troubleshoot the specific device:

<https://www.glendon.yorku.ca/its/ppy/help-resources/forms/glendon-airyorkplus-request/>

Unique solution ID: #1053

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