Account Security

My account has been blocked. How can I regain access?

To unlock your accounts, please email the Glendon helpdesk at ithelp@glendon.yorku.ca. If you are a member of the Glendon community, email us. If you do not have access to email, call us at 416-487-6700, or ask a more senior member within your department’s administration to send an email on your behalf. Please include the following information:

- first name, last name, alternate contact info
- Passport York username

Unique solution ID: #1025
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(c) 2026 Patrick Thibaudeau <thibaud@yorku.ca> | 2026-11-28 04:17
URL: https://ithelp.glendon.yorku.ca/faq/index.php?action=faq&cat=19&id=26&artlang=en